

# Real World Test Results 2023

## CarePaths EHR

### For Criteria

**§170.315 (b)(1), §170.315 (b)(6), §170.315 (c)(1), §170.315 (e)(1), §170.315 (g)(7), §170.315 (g)(8), and §170.315 (g)(9)**

#### GENERAL INFORMATION

Developer Name: CarePaths Inc.

Product Name(s): CarePaths EHR

Version Number(s): 19.11

Certified Health IT: 15.04.04.2982.Care.19.00.1.210408

Product List (CHPL) ID(s): 15.04.04.2982.Care.19.00.1.210408

Developer Real World Testing Page URL:

<https://carepaths.com/features/onc-certification/carepaths-ehr-real-world-testing-plan/>

#### CHANGES TO ORIGINAL PLAN

Summary of Change	Reason	Impact
Postman used to demonstrate API call from outside the domain of the EHR for Measure 5	No 3rd party apps were available for the testers to use	Users required more instruction to perform an API call via postman than they may have otherwise

#### SUMMARY OF TESTING METHODS AND KEY FINDINGS

We completed a total of 4 Real World Testing sessions with 4 different CarePaths EHR users in 2023, demonstrating the real-world functioning of the interoperability criteria listed below, which had been previously certified in a proctored test by our ONC-ACB (Drummond Group, LLC). For each session, we connected with the user via Zoom, and had them share their screen so we could observe them completing the required measures. Each session was recorded and screenshots were taken to document successful completion of each measure.

## STANDARDS UPDATES

We did not include any SVAP or USCDI standards updates in our products

## CARE SETTINGS

Facilities: Ambulatory

Specialty: Behavioral Health

## METRICS AND OUTCOMES

Measure	Associated Criterion	Relied Upon Software	Outcome	Challenges
<b>Measure 1:</b> Clinician logs into CarePaths EHR and receives a C-CDA from a referring provider via Direct Protocol with no Tech Support and no errors. C-CDA has demographic information adjusted so PHI is not visible. Successful receipt of C-CDA is achieved and observed.	170.315(b)(1) (Receive)	EMR Direct	4 successes /4 attempts = 100%	None
<b>Measure 2:</b> Documentation of Medications (CQM # 68) is done without assistance. No errors are expected.	170.315(c)(1)		4 successes /4 attempts = 100%	None
<b>Measure 3:</b> Updated C-CDA is sent back to the referring partner. Successful sending of CCDA is achieved and observed.	170.315(b)(1) (Send).	EMR Direct	4 successes /4 attempts = 100%	None
<b>Measure 4:</b> Access via patient portal - Observation of the View, Download & Transmit functions is performed. This will demonstrate the portal as a key tool for the clinician to share the patient's most current health information with the patient.	170.315 (e)(1).	EMR Direct	4 successes /4 attempts = 100%	None
<b>Measure 5:</b> Additionally, the patient will have the ability to access (by	170.315 (g)(7,8,9).		4 successes /4 attempts =	We provided the users with a virtual environment with Postman installed

authentication) either partial or full encounter summaries by way of an API call from a 3 <sup>rd</sup> -party application running on a patient-owned device to the API of the EHR.			100%	for the users to demonstrate a 3rd party API call.
<b>Measure 6:</b> A selected practice staff member is observed successfully exporting bulk patient data files on demand.	170.315(b)(6) Data export		4 successes /4 attempts = 100%	None
<b>Measure 7:</b> a selected practice staff member is successfully exporting a file at a single delayed time - with a specific start and end date in the future.	170.315(b)(6) Data export		4 successes /4 attempts = 100%	None
<b>Measure 8:</b> A selected practice staff member sets an export for a delayed future time during hours after the practice is closed and is able to run successfully. This scheduled event will repeat as scheduled.	170.315(b)(6) Data export		4 successes /4 attempts = 100%	None

#### KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Prepare the CarePaths EHR application for use in collecting data to support the RWT plan.	Facilities: <ul style="list-style-type: none"> <li>Ambulatory</li> </ul> Specialties: <ul style="list-style-type: none"> <li>Behavioral Health</li> </ul>	December 2022
Identify the user practices that will participate in the test plan	Facilities: <ul style="list-style-type: none"> <li>Ambulatory</li> </ul> Specialties: <ul style="list-style-type: none"> <li>Behavioral Health</li> </ul>	December 2022 & January 2023

<p>Confirm that the Real World Test Plan participants are able to log into their accounts and are ready to start the RWT plan documentation</p>	<p>Facilities:</p> <ul style="list-style-type: none"> <li>• Ambulatory</li> </ul> <p>Specialties:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> </ul>	<p>January 2023</p>
<p>First Quarter Real World Testing with Mary Johnson (L.M.H.P., P.C.)</p>	<p>Facilities:</p> <ul style="list-style-type: none"> <li>• Ambulatory</li> </ul> <p>Specialties:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> </ul>	<p>February 15, 2023</p>
<p>Second Quarter Real World Testing with Eric Berko (Berko Psychological Associates)</p>	<p>Facilities:</p> <ul style="list-style-type: none"> <li>• Ambulatory</li> </ul> <p>Specialties:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> </ul>	<p>May 9, 2023</p>
<p>Third Quarter Real World Testing with Paul Ward (Michigan Psychological, P.C.)</p>	<p>Facilities:</p> <ul style="list-style-type: none"> <li>• Ambulatory</li> </ul> <p>Specialties:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> </ul>	<p>October 9, 2023</p>
<p>Fourth Quarter Real World Testing with Denis Hart (Masters Counseling Student)</p>	<p>Facilities:</p> <ul style="list-style-type: none"> <li>• Ambulatory</li> </ul> <p>Specialties:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> </ul>	<p>December 22, 2023</p>

Authorized Representative Name: Barrett Griffith

Authorized Representative Email: [barrett.griffith@carepaths.com](mailto:barrett.griffith@carepaths.com)

Authorized Representative Phone: 800-357-1200

Authorized Representative Signature:

Date: 1/10/2024

A stylized, handwritten signature in black ink, appearing to read 'Barrett Griffith'.

Barrett Griffith

Chief Executive Officer (CEO)

CarePaths, Inc.